GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA

UNSTARRED QUESTION NO:3439
ANSWERED ON:07.09.2007
PUBLIC UTILITIES AT METRO STATION
Masood Shri Rasheed

Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) the steps being taken to remove the difficulties faced by the passengers in the absence of toilets/lavatories at the Metro Stations ;

(b) whether DMRC has prepared any proposal in this regard;

(c) if so, the details thereof; and

(d) if not, the reasons therefor ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI AJAY MAKEN)

(a)to(c): Delhi Metro Rail Corporation (DMRC) Ltd. has reported that toilets are available in all Metro stations, except the following 13 Metro Stations:-

Shastri Park, Pul Bangash, Pratap Nagar, Shastri Nagar, Kanhaiya Nagar, Kashmere Gate (M), Rajiv Chowk, Patel Chowk, Pragati Maidan, Vishwa Vidyalaya, Civil Lines, Chawri Bazar and Mandi House.

Out of the above 13 Metro Stations, construction of toilets is being taken up by DMRC on BoT basis in 9 Metro Stations, i.e. Shastri Park, Pul Bangash, Pratap Nagar, Shastri Nagar, Kanhaiya Nagar, Kashmere Gate(M), Rajiv Chowk, Patel Chowk and Pragati Maidan. However, as an immediate solution to the problem, station staff of these 13 Metro Stations have been instructed by DMRC to allow the staff toilets to be used by the public and to put up necessary signages for their convenience.

(d) : Does not arise.